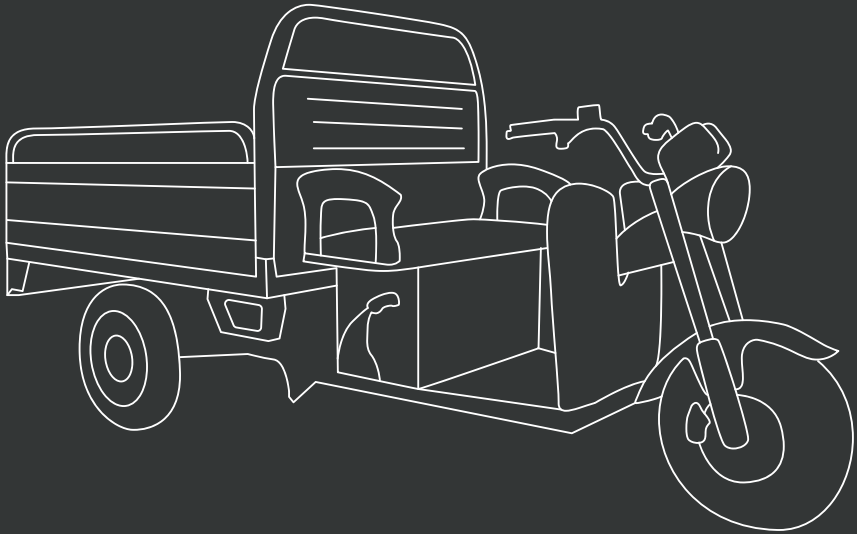




[www.VTA mobility.com](http://www.VTA mobility.com)

# VTS

U S E R M A N U A L



Read this user's manual carefully before using your vehicle.

# PREFACE

This product is designed for an environmentally friendly transportation. Throughout the guide you will see the advantages and characteristics of the vehicle. Its general specifications are as follows;

- High efficiency brushless DC motor
- Electronic control unit (Controller) which protects from high and low voltage.
- Braking system with electric cut-off feature for safe driving.
- High capacity battery providing longer range and high performance
- Front suspension providing a pleasant and comfortable driving pleasure.
- Vehicle parts in conforming to European standards.

## IMPORTANT NOTE

### Driver and Passenger

- This vehicle is designed to carry a maximum of one driver.
- Please use your vehicle without exceeding the load limits written on the vehicle's certificate of conformity.

### Road Condition

- This vehicle is designed for use on flat and asphalt roads.
- Do not use the vehicle without reading the entire user manual.
- It is recommended that you read the "Warning, Caution, Note and Safety Precautions" sections carefully.
- After purchasing your vehicle, you should take it to the nearest authorized service center or distributor for maintenance.

#### **WARNING**

- It is obligatory to comply with the maintenance intervals written in the user manual. Otherwise, your vehicle will be out of warranty conditions. The maintenance intervals for your vehicle and the parts that need to be changed/checked are listed in this user manual.
- These headings are written to protect you from serious personal injury and mechanical damage.

#### **CAUTION**

- These headings are written to protect you from serious personal injury or potential accidents.

<b>2</b>	<b>Preface</b>
----------	----------------

<b>3</b>	<b>Contents</b>
----------	-----------------

<b>1</b>	<b>Safe Driving</b>
----------	---------------------

<b>2</b>	<b>General View</b>
----------	---------------------

<b>3</b>	<b>Actuation And Usage</b>
----------	----------------------------

<b>4</b>	<b>Maintenance And Control</b>
----------	--------------------------------

<b>5</b>	<b>Storage Conditions</b>
----------	---------------------------

<b>6</b>	<b>Technical Specifications</b>
----------	---------------------------------

<b>7</b>	<b>Manufacturer Information</b>
----------	---------------------------------

<b>8</b>	<b>Guarantee</b>
----------	------------------

## Pre-Ride Instructions

- Check the condition of all the movable parts.
- Check all rotating parts and add oil if it is missing.
- Check whether the tyres are intact.
- Check the tyre pressures.
- Make sure that all nuts and bolts are tightened adequately.
- Check that the brake cable and other cables are not pinched and are working properly.
- Make sure the throttle is working properly.
- Check all lighting systems.

## Safe Driving Instructions

- Follow the pre-ride instructions before starting to use.
- Grasp the grips with both hands while riding.
- Make sure you maintain a safe driving position.
- Practice often, primarily to gain experience.
- Obey the maximum loading conditions specified in the manual.
- Objects moving while driving will change the vehicle's center of gravity and will endanger the driving safety. Take the necessary measures to avoid this situation.
- Avoid acrobatic movements while driving your vehicle.
- Avoid high speeds when turning.
- Wet weather lengthens the braking distance and restricts maneuverability. In such cases, always maintain your low speed.
- Avoid excessive puddles that may occur in rainy weather.
- Do not use under the influence of alcohol and drugs.



### **WARNING**

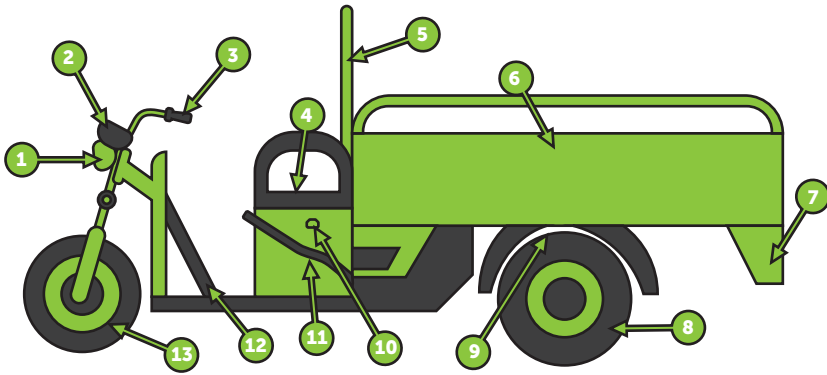
- Do not enter curvy road with your vehicle at high speeds. This can cause your vehicle to rollover and endanger your life.

**Efficient Driving Instructions**

If the following efficient driving instructions are followed, your vehicle's driving range and efficiency will increase;

- Take your vehicle to service regularly.
- Comply with the maximum load limits in the manual.
- Be careful about using your vehicle in suitable weather and road conditions.
- Check all tyres before riding, that your tyre pressures are appropriate.
- Pay attention to the maximum speed limits.

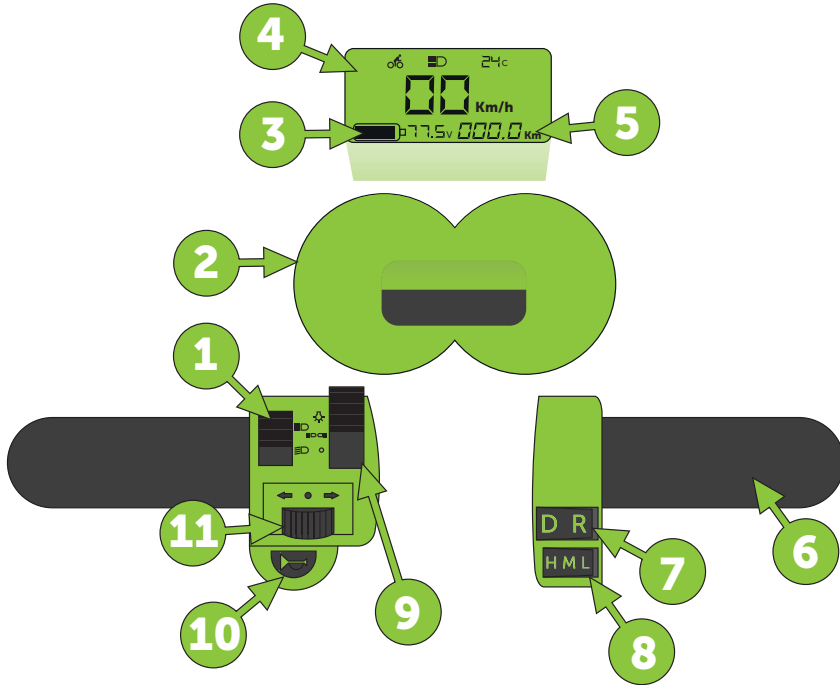
## GENERAL VIEW



- 
- |                   |                        |
|-------------------|------------------------|
| 1. Head Lamp      | 8. Rear Tyre           |
| 2. Speedometer    | 9. Electric Motor      |
| 3. Throttle Lever | 10. Charging Connector |
| 4. Seat           | 11. Gear Lever         |
| 5. Back Rest      | 12. Foot Brake         |
| 6. Load Platform  | 13. Front Tyre         |
| 7. Stop Lamp      |                        |

### **WARNING**

- All parts listed in the user manual are given as reference. The manufacturer can make changes without notice.



- |                       |                             |
|-----------------------|-----------------------------|
| 1. Main / Dipped Beam | 7. Direct / Reverse Driving |
| 2. Indicator Panel    | 8. H-M-L Button             |
| 3. Charge Status      | 9. Lighting Switch          |
| 4. Speedometer Screen | 10. Horn                    |
| 5. Odometer           | 11. Direction Indicator     |
| 6. Throttle Lever     |                             |

**⚠ CAUTION**

\*H- High Gear / M- Medium Gear / L- Low Gear

**⚠ WARNING**

- All parts listed in the user manual are given as reference. The manufacturer can make changes without notice.

# ACTUATION AND USAGE

## Actuating

Insert the ignition key into its slot and turn it to the on position.

## Acceleration and Deceleration

- Turn the throttle lever downwards. In this case, your vehicle will move.

The speed can be increased or decreased with the throttle. Turn the throttle in direction (a) to increase your speed, or (b) to decrease speed.



## Battery Information

The vehicle is equipped with six rechargeable VRLA gel batteries that can provide 72V 60Ah energy. Since the use of the battery affects the life of the vehicle and environmental conditions, it is necessary to pay maximum attention to the following points.

- Keep batteries away from children.
- Avoid contact of your battery with water.
- Do not disassemble the batteries. Do not tamper with the batteries with sharp tools.
- Protect the batteries from temperatures of 60 degrees and above.
- Do not subject it to physical impacts such as hitting, throwing, dropping.
- Do not pour the liquid inside the battery to the soil, water or sewer.
- Do not burn the plastic parts of the battery in stoves and boilers.
- In case any leakage comes into contact with skin or eyes, rinse immediately with plenty of water.



### **WARNING**

- Store your electric vehicle away from the cold, in your garage if possible. This will extend the life of your battery.
- If you do not use your electric vehicle for a month or more, discharge and recharge the batteries at least once every months. This will help you maintain the battery performance.



## Braking

There are braking sensors in the brake lever and foot brakes. In this way, the brakes both provide mechanical braking as well as cut the energy of the motor.

- Grasp the brake lever with your fingers and gently squeeze it towards you.
- Slowly loosen the brake lever to stop braking.
- Avoid sudden and hard braking. Otherwise, your vehicle may slip and cause accidents.
- Be careful when braking on downhill descents.

## Front and Rear Brake

The brake system of your vehicle is equipped with front disc brake and rear drum brake system. The front brake is activated with the brake lever on the handlebar on the right, and the rear brake is activated with the foot brake. For the front brake, the brake lever free travel distance should be 5-10 mm. After this distance, the braking process should start.



## Parking Brake

The parking brake is located above the front brake lever of the vehicle. Squeeze the front brake lever and properly tighten the apparatus on the left of the brake lever. To open, squeeze the brake and release the apparatus.

## Foot Brake

The rear brake system is directly connected to the foot brake pedal and is located on the right side of the vehicle's footrest platform. Perform your safe braking by applying pressure on it with your foot. Before the foot brake function activation, it could be moved forward about 10-20 mm. This distance is called the free distance. Free distances can be adjusted by tightening or loosening the nuts.

## Hand Brake

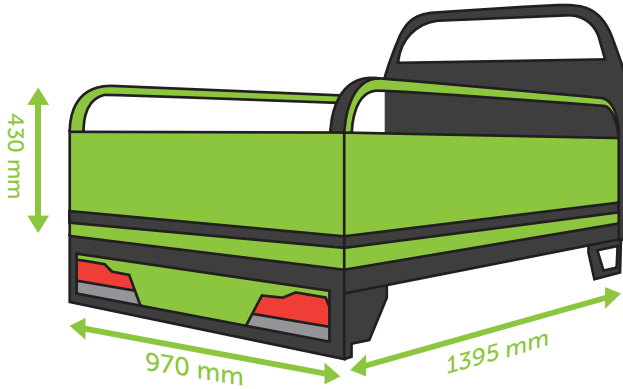
The handbrake is located on the right side of the vehicle seat. Pull the handbrake slowly upwards. To free the handbrake, press the button on the end of the brake and push it down slowly.

### CAUTION

- If you park your vehicle, always use the hand brake.
- The throttle must be released while squeezing the brake levers.
- You can experience the brake sensitivity. For safer deceleration, front and rear brakes should be used together.
- If the brakes are used for a long time, the brake kits get hot and their performance decreases. This, in turn, can increase your braking distance and affect your safe braking.
- Brake pads should always be replaced with original products. Low quality parts can damage other parts of the vehicle. It also affects the performance of your vehicle.
- The braking system is vital for your safety. Have regular checks and adjustments made at authorized services at the intervals given in the periodic maintenance chart.

## Loading Platform

- The rear load platform should be used to carry heavy loads.
- Please do not exceed the permissible load limits.
- Maximum carrying capacity of the rear load platform: 200 kg.
- Please do not carry loads on surfaces that are not suitable for carrying loads on the vehicle. Otherwise, these parts will be damaged.



## Seat Lock

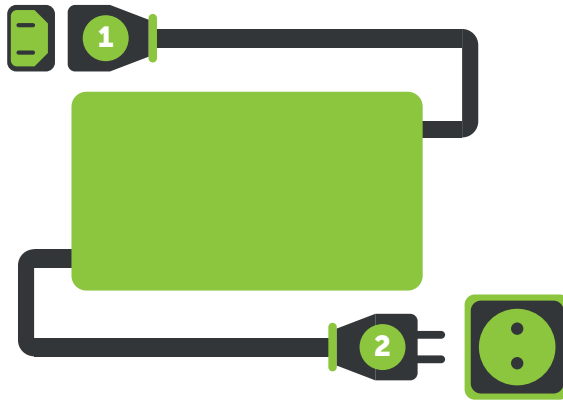
- For raising the seat, release the latches on each sides.
- To close, release slowly and return the latches to the locked position for your safety.

### CAUTION

- There are live electrical parts such as fuses and converters in the compartment under the seat. Although these parts have IPXXB protection level, avoid contact with bare hands except authorized persons.

## Charger

- Charge your electric vehicle with the charger delivered to you with the vehicle. Don't forget to charge it for 6-8 hours before its first drive. To charge the vehicle, please follow the instructions below;
- Make sure your electric vehicle is turned off.
- First of all, plug the part of the charger indicated with "2" into the socket.
- Then, place the part of the charger indicated with "1" to the charging connector of your vehicle.
- Arc/spark may occur while connecting the charger to the vehicle.
- Make sure that red light indicating on the charger that the battery is charging
- Wait until the light on the indicator turns green.
- After the charging is complete, unplug the socket from the charging port.
- Disconnect the charger from the socket.
- Disconnecting the charger from the socket will extend the life of the vehicle.



### WARNING

- Damaged chargers due to voltage differences in your electrical installation may damage your vehicle. These types of faults are not covered by the warranty.
- Plugging the charger into the socket first will protect your vehicle from possible high/low voltage situations.
- Charging at least once a month will extend the life of your battery.
- **When the battery is fully charged, disconnect it from the charger.**

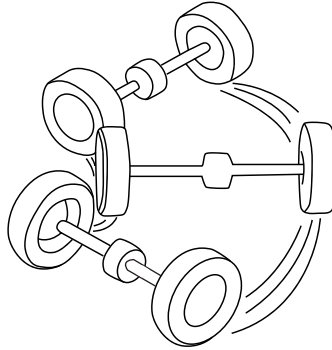


### CAUTION

- If the battery charge time exceeds the time specified in the manual, please contact the authorized services.
- During the winter, the performance of the battery and range of your vehicle may decrease.

## Differential

The differential allows the wheels to turn at different speeds depending on the bend you have taken. When you turn the corner, the inner wheel of your vehicle rotate slower, while the outer wheel tend to turn faster. In corners, the distance traveled by the outer wheel is greater than the distance traveled by the inner wheel.



### WARNING

- The oil in the differential must be checked and changed during the 180-day periodical maintenance process. If the differential oil is not changed, permanent damage may occur.
- Do not enter curvy road with your vehicle at high speeds. This can cause your vehicle to rollover and endanger your life.

## Brake Maintenance

Brake pads wear out due to the working principle. It should be replaced when it reaches certain safety levels. Inspection of this safety level and change of pads should be done by authorized services. Unreplaced brake pads cause the brake system to work poorly, make noise, and in some cases, break other parts. Brakes should be checked at every service period.

## Tyre Pressure Check

Check the pressure levels of your tyres daily. Tyre pressures above and below the norm will affect the vehicle's handling, acceleration, energy consumption and similar performances.

Check your tyres daily for punctures, cuts or any other unusual condition. Also on the rims; crushing, scratching and inclination can cause pressure loss. This type of damage can cause your vehicle to unbalance and vibration. In case of such situations, please visit the nearest official service point and have the damage repaired.

	Size	LCI, Speed Index	Tyre Pressure
<b>VTS</b>	110/90-12	64L, 64P	36 psi / 250 kPa

### CAUTION

- If the tyre does not have the correct air pressure, it will wear out more quickly and its life will be shortened, as well
- deflated tyres may cause an accident as they reduce grip.
- In case of very low air pressure, the tyre may come off the rim.
- Your tyres will wear out as you use them. You should change your tyre when your tread depth decreases. Depending on the road, climate and usage conditions, your tyre life may be extended or shortened. Drivers should check tire pressure and tread depth regularly. Tyres with low tread depth will reduce grip, especially on wet surfaces. Minimum tread depth is 1.5 mm for front tyre, 2.0 mm for rear tyre. Such situations cause accidents.

## Rear Wheel and Suspension Assembly

- Make sure all the nuts holding the front suspension are tight. If the suspension connections are not tight, it will cause some connection points to be subjected to more force than usual. As a result of this damage, it may cause an accident.

## Adjusting the Throttle Handle

- Check that the throttle can move easily.
- The distance from the highest position to the first throttle response should be between 2 and 6 mm. To adjust this, loosen the jam nut, turn the adjuster and tighten it again.

## Change of Circuit Breaker

- There is an 80A circuit breaker under the seat. The circuit breaker should only be replaced with an equivalent one after making sure that the vehicle is in the off position.

### CAUTION

- Areas where high electric current flows in the vehicle are covered with orange cables. Never interfere with these cables except for the authorized services.
- The use of circuit breaker below the specified capacity causes continuous circuit interruption of the system, and the use of circuit breaker above the specified capacity causes the deterioration of electronic parts due to high currents. This may cause damage to the cables so to the vehicle.
- Do not use high pressure water while washing your vehicle. It will damage your electrical systems.

## Maintenance Interval

- Even if your vehicle runs smoothly, it should be checked at regular intervals by going to authorized services. These intervals are specified in detail on the next pages of the user manual. Vehicles that have experienced problems or have had an accident should be taken directly to the authorized service without waiting for the maintenance interval. In such cases, repairs must be made with the original parts.
- Maintenance, repair, modification or any change that will increase the performance of the vehicle other than the contracted service stations approved by the manufacturer will cause the product to be out of warranty.

## Controller / Motor Maintenance

- Your vehicle's electronic control unit (controller) is located under the seat. For this reason, make sure that this area does not get water, the cables entering this area are not strained and the protective plastic does not get impacted.
- Do not use the throttle lever and service brake system at the same time in order to prevent deterioration of other parts.
- Slow down when the road surface is bad. Excessive vibrations may cause the cables in the motor and controller to get damaged.
- Do not allow the water level to reach the level of the motor in rainy weather. Otherwise, your motor will break down.

## Cleaning

- It is recommended to clean your electric vehicle with a wet cloth.
- Never lubricate the brake system and tyres.
- Use oil to clean the metal parts of your vehicle. Always use standard cleaning materials when cleaning painted plastic parts.
- Rinse with fabrics after cleaning.

## First Maintenance

- 1st and 4th month maintenance is important for your vehicle. After the first use, the motor parts get used to each other and it is recommended to check all the bolts during the first maintenance.
- The reliability of your vehicle depends on the correct first use and first periodic maintenance.

### CAUTION

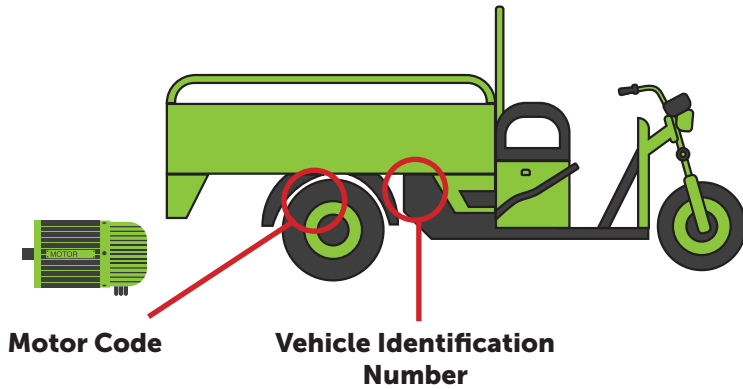
- Please stay away from modifications to make your vehicle safe and long-lasting. Modified vehicles will endanger the safety of you and the traffic. Always use approved parts by the manufacturer.
- For your personal safety, turn off the motor before any maintenance.
- If the vehicle has not been used for 1 month or more, check the parts that are likely to corrode, such as tyres and batteries, and start driving.

### WARNING

- Never use very high pressure water while washing your electric vehicle, high pressure water may cause some parts to absorb water. Parts that receive water may lose their performance and deteriorate.

## MOTOR CODE AND VEHICLE IDENTIFICATION NUMBER

Motor code and vehicle identification number are for the registration of your vehicle and help our authorized services in order to provide better service to you in case of need for maintenance / repair.



### **WARNING**

- Make sure that the motor and chassis numbers on your electric vehicle are the same as those on the certificate of conformity.



## Malfunction and Maintenance

In case the vehicle doesn't start, contact the authorized service. Do not interfere with the vehicles individually during the warranty period. Common problems can be:

NO	Malfunction	Action to be taken
1	The vehicle doesn't start.	<ul style="list-style-type: none"> <li>-Check the battery voltage (It should be over 60V)</li> <li>-One of the sockets may have come loose, make sure that the sockets are fully seated.</li> <li>-Check if there is voltage at the input and output of the circuit breaker.</li> <li>-Make sure there is power on the ignition.</li> <li>-Make sure around 72V coming to the converter.</li> </ul>
2	Horn not working.	<ul style="list-style-type: none"> <li>-Examine whether there is a visible problem on the horn.</li> <li>-Check the voltage between converter and horn (should be around +12V)</li> <li>-Check all regarding sockets and cables</li> </ul>
3	Direction indicators are not working.	<ul style="list-style-type: none"> <li>-Check the bulb of the signal or lamb.</li> <li>-Check the sockets coming to the signals.</li> <li>-Make sure there is +12V in the signal installation.</li> <li>-At the converter output check the circuit breaker.</li> <li>-Make sure that +72V (between 60-70V) is coming to the converter.</li> <li>-If it is not fixed despite all this, disconnect the battery supply cable from the converter line.</li> </ul>
4	The vehicle starts but doesn't move.	<ul style="list-style-type: none"> <li>-Check if the brake sensors are activated. (If the stop lamp is on as if the brake is pressed, the brake sensors are activated.)</li> <li>-Make sure the battery data socket is fully inserted.</li> <li>-Make sure the battery level is above 61V</li> <li>-Check the throttle.</li> </ul>
5	The wheels are vibrating.	<ul style="list-style-type: none"> <li>-Motor or controller failure. Contact with the authorized service.</li> </ul>
6	Brakes are not working properly.	<ul style="list-style-type: none"> <li>-Check the hydraulic oil.</li> <li>-Check the pads.</li> <li>-Check the discs.</li> </ul>
7	It is not charging.	<ul style="list-style-type: none"> <li>-Make sure that the charging switch is turned off.</li> <li>-Make sure that the cables entering the charging switch are plugged in.</li> <li>-Make sure that the cables entering the charging switch are in the correct order.</li> </ul>

## Periodic Maintenance

- Periodic maintenance should be done at authorized technical service stations.
- Vehicles that are not regularly maintained (once every 4 months) will be evaluated out of warranty.



### WARRANTY MAINTENANCE CARD PERIODIC MAINTENANCE TABLE

1. MONTH	4. MONTH	8. MONTH	12. MONTH	16. MONTH	20. MONTH
STAMP DATE:...../...../.....	STAMP DATE:...../...../.....	STAMP DATE:...../...../.....	STAMP DATE:...../...../.....	STAMP DATE:...../...../.....	STAMP DATE:...../...../.....
24. MONTH	28. MONTH	32. MONTH	36. MONTH	40. MONTH	44. MONTH
STAMP DATE:...../...../.....	STAMP DATE:...../...../.....	STAMP DATE:...../...../.....	STAMP DATE:...../...../.....	STAMP DATE:...../...../.....	STAMP DATE:...../...../.....

## ELECTRIC VEHICLES MAINTENANCE TABLE

PART/ SYSTEM NAME	ACTION TO BE TAKEN	MONTH OF MAINTENANCE * Month or km, whichever comes first.						
		1.Month CONTROL	4.Month (2.000 KM)	8.Month (4.000 KM)	12.Month (6.000 KM)	16.Month (8.000 KM)	20.Month (30.000 KM)	24.Month (32.000 KM)
FRONT AND REAR BRAKE	Check that the brake cables are not pinched and work properly, adjust if necessary.	●	●	●	●	●	●	●
	Replace the brake pads if necessary.	●	●	●	●	●	●	●
	Check and adjust the brake lever clearances.	●	●	●	●	●	●	●
	Check the operation of the brake sensors.	●	●	●	●	●	●	●
	For vehicles with hydraulic brakes:	Check the hydraulic oil lever and any leaks.	●	●	●	●	●	●
Check the brake discs.		●	●	●	●	●	●	●
Connectors	Make sure all nuts and bolts are adequately tightened.	●	●	●	●	●	●	●
Battery	Measure battery voltage, fully charge or replace if necessary.	●	●	●	●	●	●	●
	Check the terminals are tight.	●	●	●	●	●	●	●
Tyres	Check tyre pressures, tyre damage and tread depth.	●	●	●	●	●	●	●
Wheels	Check for runout or damage.	●	●	●	●	●	●	●
Wheel Bearings	Check that there is no play in the hub and that the wheels turn freely.	●	●	●	●	●	●	●
Handlebar Bearings	Check if the handlebar bearings are worn or loose. Replace if necessary.	●	●	●	●	●	●	●
Front Suspension	Check the spreading. Check the inner tube of the shock absorber for scratches, damage or excessive lubrication.	●	●	●	●	●	●	●
Rear Suspension	Make sure that it does not make any annoying noise while operating and there is no oil leakage.	●	●	●	●	●	●	●
Throttle Lever	Check if the throttle lever is connected and functional.	●	●	●	●	●	●	●
Charger and Socket	Check operation and connections.	●	●	●	●	●	●	●
Chain (if equipped)	Check tension and lubricate.	●	●	●	●	●	●	●

**NOTE:** Your vehicle should be serviced first at 500 km or 1 month (whichever comes first). The first maintenance is for control purposes. Your second maintenance after the first one will be done when your vehicle reaches 2000 km. After this maintenance, your every maintenance will be in the form of 2000 and its multiples. The time between any two maintenance should not exceed 4 months. The owner who does not reach the maintenance intervals in more than 4 months should also take the product to the authorized service for maintenance. Vehicles which do not comply with maintenance intervals and kilometers will be out of warranty.

-The warranty period starts from the date of delivery of the goods to the owner, in accordance with the warranty certificate regulation, and for motorcycles and ATV vehicles, it is 2 years or 30,000 km (whichever comes first), other vehicles (e-bike, electric skateboard, electric motor bike, etc.).) for 2 years.

# STORAGE CONDITIONS

## Storage

- If you are not going to use your electric vehicle for a long time during periods such as winter , you should take some precautions to protect your vehicle from malfunctions and corrosions. It would be better to make some repairs before storage.
- Clean, rinse and dry your electric vehicle. Coating the painted surfaces with protective oil will extend the life of your paint and ensure that it retains its first day's shine.
- Bring the tire pressure of your electric vehicle to the ideal level.
- Put on your vehicle a cover which will be either plastic or non-rubber. Take care to store in storage conditions where the air temperature does not change much. High temperature change can cause fatigue, deterioration and cracking of many parts of your vehicle.

## Get In Use

- Remove the cover from the electric vehicle and clean.
- Start the vehicle after completely following the pre-starting instructions.
- Make the first use in a traffic-free area. After making sure that all parts of your electric vehicle are working correctly and at full performance, drive out to traffic.

## Assembly

The electric vehicle is delivered assembled.

Parameters		
Length	2970 mm	
Width	1113 mm	
Height	1354 mm	
Wheelbase	1995 mm	
Rear Track Width	910 mm	
Weight	294 kg	
Max Carrying Capacity	275 kg	
Battery Mass	78 kg	
Electric Motor Max Power	3900 W	
Electric Motor Max Torque	16 Nm	10,7 Nm
Motor Type	BLDC	
Battery Capacity	72 V 60 Ah	
Battery Type	VRLA Gel	
Charger Capacity	72-89V 5.5 ± 0.2A	
Charger Time	6-8 sa	
Transmission	Diferansiyel	
Climbing Ability	% 28	
Max Speed	25 km/sa	45 km/sa
Energy Consumption	69 Wh/km	78 Wh/km
Range	58 km	54 km
Front Brake	Disk	
Rear Brake	Kampana	
Seat Position Number	1	
Front Tyre		
Size	110/90-12	
Load, Speed Index	64L / 64P	
Pressure	250 kPa /36 psi	
Rear Tyre		
Size	110/90-12	
Load, Speed Index	64L / 64P	
Pressure	250 kPa /36 psi	

## MANUFACTURER INFORMATION

The service life of your VTA brand vehicle is 10 years and the maximum repair period is 45 days. If you encounter any problems with your vehicle, you can visit our website at [www.VTAmobility.com](http://www.VTAmobility.com) and access information about authorized services and spare parts. You can access all authorized service station information from the Service Information System created by the Ministry

### MANUFACTURING COMPANY

#### DUZCE FACTORY

Selamlar Koyu, Selamlar Mevkii,  
Gumusova OSB 1. Sk. No:10  
Gumusova/DUZCE/TURKEY  
Tel : 0850 222 28 65 - 0380 731 25 25

#### GABZE FREEZONE

##### - TUBITAK Technology Free Zone

Tubitak MAM Teknoloji Serbest Bölgesi Baris SB. Mh. 5001 Sk. No:3 A/B  
Gebze/KOCAELI /TURKEY  
Tel : 0850 222 28 65

#### Wuxi Technology Co., LTD

No. 36-37, Yougu Industrial Park, No:58  
Jinghong Road, Xibei Town, Xishan  
District, Wuxi City JIANGSU / CHINA

**MANUFACTURER**

Trade Name

**VTA**

Address	Selamlar Koyu, Selamlar Mevkii, Gumusova OSB 1. Sk. No:10 Gumusova/DUZCE/ TURKEY	Tubitak MAM Teknoloji Serbest Bölgesi Baris SB. Mh. 5001 Sk. No:3 A/B Gebze/KOCAELI / TURKEY	No. 36-37 Yougu Industrial Park, no:58 Jinghong Road, Xibei town, Xishan Road, Xibei Town, Xishan District, Wuxi City JIANGSU / CHINA
Phone	+90 850 222 28 65	+90 850 222 28 65	
Fax	+90 850 222 28 65	+90 850 222 28 65	

**PRODUCT**

Type	Electric Vehicle
Commercial Name	VTA
Model	VT5
VIN	
Delivery Date and Place	
Maximum Repair Time	45 working days
Warranty Period	1 Years

**SELLER**

Trade Name	
Address	
Phone	
Fax	
Invoice Date and Number	
Date of Sale	

This section must be filled in completely by the seller. (stamp and signature)

# GUARANTEE

- 1.** The warranty period of the vehicle is one year and the warranty covers only the supply of spare parts. Spare parts will be sent if the warranty conditions are met stated in this user manual. In order to benefit from warranty it is necessary to submit Warranty Certificate that must be kept for the duration of the warranty.
- 2.** The use of the product in violation of the terms in the user manual and the resulting malfunction in the product are considered as usage errors and are considered out of warranty.
- 3.** In the event that the goods are found to be defective, the consumer may use following rights as specified in the Turkish Commercial Law No. 6102 and Protection Consumer Law No. 6502, Article 11;
  - a)** Withdrawing from the contract by declaring that it is ready to return the sold item,
  - b)** With holding the sold item and requesting a discount from the sales price at the defect rate,
  - c)** Requesting free repair of the sold item at the seller's expense, unless an excessive expense is required,
  - d)** If possible, he may use one of his optional rights to request that the sold product be replaced with a non-defective one.
- 4.** Since the invoice will be taken into account in case of disputes that may arise within the warranty period, it is obligatory to submit the approved Warranty Certificate and invoice.
- 5.** The warranty will be voided if any damage is done on the invoice and warranty document, when the original serial number on the vehicle is removed or if it is determined that it has been destroyed.
- 6.** If the device is installed, maintained or repaired outside of our company's authorized services, or if the vehicle is repaired outside of the authorized service, the warranty will be void.
- 7.** The periodic maintenance of the vehicles should be done by authorized services at the intervals specified in the user manual delivered with the vehicle. Vehicles that are not serviced on time will be out of warranty. The responsibility in this regard belongs to the consumer who owns the vehicle.
- 8.** The warranty given by our company does not cover the faults that may arise from the use of the vehicle in question for other than its purposes or in abnormal conditions, and the below-mentioned faults are also out of warranty;
  - Failures caused by adding parts or parts not produced or sold by VTA to the vehicle,
  - Water intake of parts as a result of washing with high-pressure washing,
  - Bending, breakage or deterioration of parts such as axle, differential, gearbox, motor and wheel as a result of using the vehicle above the maximum carrying capacity specified in the technical documents,
  - Malfunctions arising from modifications made without the written approval of VTA,
  - Wearing, aging and loss of performance of battery, pad, tyre, belt and similar parts as a result of use,
  - Contact of electronic components with water,
  - Loading the shock absorber and chassis fasteners above the carrying capacity written in the user manual or breaking as a result of hard impact, bending,
  - Damages and malfunctions that may occur as a result of disasters such as fire, flood, flooding and lightning,
  - Batteries are products with a shelf life. Batteries that have been kept unused for more than 90 days (by the dealer or the end user),
  - Damages that may occur during, loading, unloading and transportation of the vehicle after delivery to the user.
- 9.** No one other than the consumer whose identity is stated on the Invoice and Warranty Certificate of the vehicle can claim any right or compensation.
- 10.** The consumer may apply to the Consumer Arbitration Committee or the Consumer Court in the place of residence or the consumer transaction, in case of disputes that may arise regarding the use of his rights arising from the warranty.



---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

# NOTES

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---



ENGINEERED BY ELECTRIC

📍 Selamlar Köyü Selamlar Meykii  
Gümüşova OSB 1. Sokak Blok No: 10  
Gümüşova / DÜZCE

☎ +90 850 222 28 65

✉ info@volta.com.tr

📍 Tübitak MAM Teknoloji Serbest Bölgesi  
Barış SB. Mh. 5001 Sk. No:3 A/B  
GEBZE / KOCAELI

☎ +90 850 222 28 65

✉ info@volta.com.tr

📍 No. 36-37 Yougu Industrial Park, no:58  
Jinghong Road, Xibei town, Xishan Road,  
Xibei Town, Xishan District, Wuxi City  
JIANGSU / CHINA

✉ info@volta.com.tr